

Personal Data & Privacy Policy Notice

Version 3 | May 2023

This Personal Data & Privacy Policy Notice is issued to all our valued clients, volunteers, affiliates, donors, and corporate partners, pursuant to the requirements of the Malaysia Personal Data Protection Act 2010.

Interpretations

The terms used in this Personal Data & Privacy Policy Notice shall be interpreted as follows unless stated to the contrary.

- **'GG'** refers to Yayasan Generasi Gemilang.
- **'Staff'** refers to the person employed by GG.
- **'Client'** refers to a child or group(s) of children, student(s), adult(s) and family(s).
- **'Affiliates'** refers to individuals or entities who provide(s) service or skills to GG
- **'Child'** refers to anyone under the age of eighteen (18).

We at Yayasan Generasi Gemilang (GG), treat and view your data seriously. In line with the Personal Data Protection Act 2010 (PDPA), this is to ensure that your data will not be used for purposes other than that which is necessary to run our programmes.

This notice is provided in English and Bahasa Malaysia languages and should there be any conflict in meaning between the English and Bahasa Malaysia version, the English version shall prevail.

NATURE OF PERSONAL DATA

GG will process your personal data which has been voluntarily provided by you to GG. The lists of data may be in the form of but is not limited to:

- Name, job title and company name;
- Age, gender, date of birth, national registration identification card number (NRIC), passport number;
- Nationality, race, religion,
- Marital status, details of employers;
- Contact details i.e., phone number, mobile phone number, home address, mailing address and email address), and;
- Any personal data which derives from any form of documentation.

Sensitive Personal data¹ may also be collected manually for GG to provide specific services. For sensitive personal data, explicit consent will be obtained from the individual for processing of the personal data².

PURPOSE OF PERSONAL DATA

The data will be processed for the following purposes:

- To process applications for and the provision of our services;
- For administration purposes (i.e., to contact, response to your enquiries, providing you with the latest updates of GG);
- To inform you about the programmes we have;
- To inquire as to your participation in the programmes we have;
- To adhere to legal and statutory requirements;

- For the maintenance of our database;
- For billing and financial purposes;

¹ Sensitive Personal Data refer to any personal data that contains any of the following attributes: Physical or Mental Health, Political Opinions, Religious Beliefs or Commission or alleged commission of any offence or any other personal data as determined by the minister.

² In accordance with the provisions of Section 40 of the Personal Data Protection Act 2010.

- For the purpose of verification against child related crimes to ensure the safety of children in the programmes
- For all other purposes incidental and associated with any of the above.

Do note that the list above is non-exhaustive. We will inform you and obtain your consent should we use your data for any other purposes other than those mentioned above.

USE & DISCLOSURE

We may disclose your personal data for the above purposes to the following parties:

- Any of our GG staff who is employed to ensure that your data is protected;
- Any of our GG staff who uses the data for the purposes of running and facilitating our programmes;
- Any of our GG staff who uses the data for administrative purposes;
- Any partner and affiliates which helps us to run and facilitate our programmes;
- Third parties who provides data processing services; and
- Any person to whom we are compelled or required to do so under law or in response to a competent or government agency and law enforcement purposes.

Do note that the list above is non-exhaustive. We will inform you and obtain your consent should we disclose your data to any other parties other than those mentioned above.

SAFEGUARDS AND CONFIDENTIALITY

We shall keep and process your data in a secure manner. We endeavour, where practicable, to implement the appropriate administrative and security safeguards and procedures in accordance with the applicable laws and regulations to protect the security and integrity of your Personal Data.

IMPACT RESULTING FROM FAILURE TO SUPPLY PERSONAL DATA

Failure to supply such personal data might or will:

- Result in us being unable to provide the appropriate service to you in the running of our programmes; and
- Result in us being unable to perform any proper administration job (i.e. to contact, respond to your enquiries, providing you with the latest updates of GG).

ACCESSING AND CORRECTING YOUR DATA

If you would like to access or make amendments to your personal data or for more information regarding policies and procedures, you may write to info@gengemilang.org or call us at our office number +60378030957.

However, any request to access or correct your personal data will be subjected to legal requirements under the act.